COMING SOON





UBIShop®

Download Ubisoft PC games and strategy guides direct from ubi.com.

Activation Key





TECHNICAL SUPPORT

Contact Us on the Web: Log into our site at http://support.ubi.com.

From this site, you will be able to enter the Ubisoft Solution Center, where you can browse through our Frequently Asked Questions (FAQ) which is our database of known problems and solutions. You can also send in a request for personal assistance from a Technical Support representative by using the Ask a Question feature. Most webmail contacts are responded to within two business days.

Contact Us by Phone: You can also contact us by phone by calling (919) 460-9778. When calling our Technical Support line, please make sure you are able to access the gaming system you are calling about. Our Technical Support representatives are available to help you Monday through Friday from Bam—Midnight Eastern Time (excluding holidays). While wed not charge for technical support, normal long distance charges may apply. To avoid long distance charges, or to contact a support representative directly after these hours, please feel free to browse our Frequently Asked Questions lists or to send us a webmail.

Pour du service en français, veuillez contacter / Para la ayuda en español llame: (866) 824-6515.

Contact Us by Mail: You can also reach us by standard mail by writing to:

Ubisoft Support • 4000 Aerial Center Parkway • Suite 102 • Morrisville, NC 27560

MADDANT

Ubisoft warrants to the original purchaser of its products that the products will be free from defects in materials and workmanship for a period of ninety (90) days from the date of purchase. Ubisoft products are sold "as is," without any expressed or implied warranties of any kind, and Ubisoft is not liable for any losses or damages of any kind resulting from use of its products. Ubisoft agrees for a period of ninety (90) days to either replace defective product defective interment with dated proof of purchase to the store from which the product was originally purchased or repair or replace the defective product at its option free of charge, when accompanied with a proof of purchase and sent to our offices postage prepaid. This warranty is not applicable to normal wear and tear, and shall be void if the defect in the product is found to be as a result of abuse, unreasonable use, mistreatment, or neglect of the product.

Limitations: This warranty is in lieu of all other warranties and no other representations or claims of any nature shall be binding on, or obligate Ubisort. Any implied warranties applicable to Ubisort products, including warranties of merchantability and fitness for a particular purpose, are limited to the ninety (90) day period described above. In no event will Ubisort be liable for any special, incidental, or consequential damages resulting from possession, use, or malfunction or Ubisort products. Some states do not allow limitations as to how long an implied warranty lasts and/or exclusions or limitations of incidental or consequential damages. So the above limitations and/or exclusions of liability may not apply to you. This warranty gives you specific rights, and you may also have other rights that vary from state to state.

Notice: Ubisoft reserves the right to make improvements in its products at any time and without notice.

Refunds: Ubisoft cannot provide refunds or otherwise process returns for credit of any kind other than an identical product replacement. Any product refund request must occur at the place of purchase, as the individual retail outlets set their own refund policy. This policy covers identical product replacements only.

Product/ Documentation Replacements: Please contact a Ubisoft Technical Support Representative directly before sending your product to us. In many cases, a replacement is not the best solution. Our Support Representatives will help you determine if a replacement is necessary or available. You will need to first acquire an RIMA (Return Materials Authorization) number to process your return or replacement. Without an RIMA number from a Support Representative, your replacement request will not be processed.

If we determine a return or replacement is necessary:

Please return the product (media only) along with a check or money order for the amount corresponding to your product (see replacement fees below) made payable to Dibisoft, a copy of the receipt, a brief description of the difficulty you are experiencing, including your name, address (no PD boxes), **RMA number**, and obnone number to the address below.

Replacement Fees: Our most recent replacement fee schedule is available online. Please visit http://support.ubi.com for an updated price list.

Warranty Address and Contact Information

Phone: 919-460-9778

Hours: 9am-Midnight (EST), Monday-Friday

Address: Ubisoft Replacements • 4000 Aerial Center Parkway • Suite 102 • Cary, NC 27560

Please use a traceable delivery method when sending products to Ubisoft.

ACCESSING THE IN-GAME MANUAL

The instruction manual for this game is conveniently embedded within the game itself. To view the Single-Player in-game manual, play until you reach the Animus. Press the Esc key to open the Pause menu and enter the Animus Training Center, then select Manual. To view the Multiplayer in-game manual, go to the Multiplayer Main Menu, choose News and Data, then enter the Animus Database and select User Manual. Not only does the in-game manual make it quick and easy to get the answers you need, but it will never get worn, torn, or lost. Implementing this feature is just one step Ubisoft has taken to help save the Earth's natural resources.

A printable control guide for this game can be downloaded from assassinscreed.com/ac3-manual.





WIIN

Collect Units as you play to unlock the following rewards:

- Assassin's Creed® III theme
- Multiplayer patron pictures
- Connor's tool pouch upgrade
- Ezio's outfit
- Multiplayer character, related emblems, and patrons

help

Stuck? Get FAQs, walk-throughs, and more on Uplay TV!

share

Share content with friends.

shop

Purchase additional content.





© 2012 Ubisoft Entertainment. All Rights Reserved. Assassin's Creed, Ubisoft, and the Ubisoft logo are trademarks of Ubisoft Entertainment in the US and/or other countries.